



100 Commerce Way, South Windsor, CT 06074
Phone: 860-289-6355 Fax: 860-289-3237

CUSTOMER SATISFACTION SURVEY

Date:

Customer Name:

Date:

Quality OR Purchasing Manager Name/Signature

RETURN OF THE COMPLETED SURVEY WITHIN 5 DAYS WILL BE APPRECIATED.

Please make every effort to return this completed form to help us meet all your requirements.
Please indicate your Agreement/Response for each statement as follows.

- 4-Strongly agree
- 3-Agree somewhat
- 2-Neither agree nor disagree
- 1-Strongly disagree

If you have any questions, please call Mona Viroja at 860-289-6355 ext. 238
Thank you for your time. Your input is very valuable to us.

1. I AM SATISFIED WITH THE QUALITY OF THE PRODUCT FROM ACCUTURN MFG. CO.

1 2 3 4

2. I AM SATISFIED WITH THE PRICING OF THE PRODUCT I BUY FROM ACCUTURN MFG. CO.

1 2 3 4

3. ACCUTURN MFG. CO. MEETS MY DELIVERY REQUIREMENTS.

1 2 3 4

4. I AM SATISFIED WITH MY CUSTOMER EXPERIENCE AT ACCUTURN MFG. CO.

1 2 3 4



100 Commerce Way, South Windsor, CT 06074
Phone: 860-289-6355 Fax: 860-289-3237

5. OVERALL, I AM SATISFIED WITH ACCUTURN MFG. CO., COMPARED TO OTHER COMPANIES.

1 2 3 4

6. I WOULD RECOMMEND ACCUTURN MFG. CO'S MACHINING SERVICES TO MANUFACTURERS IN MY NETWORK.

1 2 3 4

7. PLEASE DESCRIBE ANY NEW CAPABILITIES YOU WOULD LIKE TO SEE FROM ACCUTURN MFG. CO. TO FIT YOUR NEEDS:

8. ANY QUESTIONS OR COMMENTS: